

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## NOTICE TO THE PUBLIC

Aqua Pennsylvania Honesdale (PWSID# PA2640018)

### BOIL YOUR WATER BEFORE CONSUMPTION

#### HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

The water in the main serving this area froze. The frozen main issue has been resolved. However, until bacteriological test results are received, Aqua customers in this area are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- ***Disinfection is provided as protection against the presence of bacteria which could result from contamination due to human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.***
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

#### What happened? What is being done? When will the problem be corrected?

The water in the main serving this area froze. The frozen main issue has been resolved. However, per the PA Department of Environmental Protection (DEP) additional samples are being collected in the system for bacteriological testing. Until test results are received from the laboratory, Aqua customers in this system are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1.800.426.4791.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

<b>Responsible Person</b> Steve Clark, Area Manager	<b>System Name</b> Honesdale	<b>Address (Street)</b> 1775 N Main St
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA2640018	<b>Address (City, State, Zip)</b> Honesdale PA 18431

Violation Awareness Date: January 7, 2018

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